



EASTERN WATER AND SEWERAGE COMPANY LIMITED

APPLICATION FOR NEW CONNECTION TO WATER SUPPLY AND/ OR SEWERAGE SYSTEM

1. CUSTOMER PERSONAL DATA (please fill in block letters)

Name of Applicant:

N.R.C. NO/Certificate of Registration:

Address of Premises/Plot No.:

Street Name:

Location:

Postal/ Business Address:

E-Mail: Telephone No. Mobile No.

Is applicant owner of premises? YES NO

If no, please fill the following section. If yes, please proceed with the section APPLICATION:

2. DATA OF LANDLORD (owner of premise)

Name of Landlord

Plot No. Tel No.

Postal Address

3. APPLICATION

I, the above named, hereby apply for the connection to the waste water system and / or water supply system in the following category:

Domestic	<input type="checkbox"/>	Churches	<input type="checkbox"/>
Institutional	<input type="checkbox"/>	Water kiosk	<input type="checkbox"/>
Commercial	<input type="checkbox"/>	Waste Water/ Sewerage	<input type="checkbox"/>
Industrial	<input type="checkbox"/>		

4. TERMS & CONDITIONS

I/We agree to be bound by any regulations made by the service provider regarding the provision of water and sewerage services now and hereafter to be in force and further understand and agree that: -

1. I confirm that the information given above is correct and to the best of my knowledge.
2. The connection fee shall be determined by the Company based on cost.
3. This application shall only be considered after payment of connection fee and deposit fee.
4. I shall be liable for the payment of water bills and confirm that the Company reserves the right to disconnect the services in case of non – payment within 14 days after bill delivery.
5. The Company has the right to install or remove water meters.
6. All Company installations on the premises shall remain the property of the Company and I shall be responsible for taking all reasonable precautions to safeguard these installations.
7. I shall give access to the premises to the Company and its authorized agents for the purpose of installations, inspection, maintenance up to the water meter point and reading of meters.
8. I shall **not** make any unauthorised connection to any water transmission or distribution pipe, house connection or the sanitary sewer and shall without authority, **not** interfere with any house connection or water meter.
9. The above shall not in any way make void the provision of the National Water Supply and Sanitation Act No. 28 of 1997.

.....
Signature of Applicant

.....
Date of Application

EASTERN WATER AND SEWERAGE COMPANY LIMITED

FOR OFFICIAL USE ONLY

1. NETWORK

ZONE/ AREA

This connection will cost ZMK: (see attached Bill of Quantity)

Signature of District Manager Date

2. BILLING

The customer has been allocated Account No: and will be billed in the following category:

Domestic
Institutional
Commercial
Industrial

Churches
Water kiosk
Waste Water/ Sewerage

Signature of Billing Administrator: Date:

3. CASHIER:

Applicant to pay:-

Survey Fee ZMK Receipt No: Date:

Connection Fee ZMK Receipt No: Date:

Security Deposit ZMK Receipt No: Date:

Name of Cashier Signature of Cashier

4. AUTHORIZATION

Authority is hereby **Granted** **Not Granted** to connect the above customer to our water supply and / or sewerage system in the above customer category.

Signature of Commercial Manager/ District Manager Date:

5. NETWORK

Date when connection done:

Type of connection: Metered Non – Metered

Meter Serial Number: Size of Meter: Initial Reading:

Person who did connection:

Name / Signature

Date

DISTRIBUTION

- 1 copy to customer
- 1 copy to technical department
- 1 copy to billing department

NOTE: This application is valid for 90 days only